

Final Presentation

REGGIE SANTIAGO

Introduction

- ▶ My name is Reggie Santiago, Anticipated to graduate with Bachelors of Arts in Public Health from the University of Maryland, Baltimore County.
- ▶ I am Filipino-American, and I have a pet dog named Apple Jack.



Services Provided

- ▶ Creating DPDs
- ▶ Leading virtual sessions
- ▶ Assisting community members with finding job/volunteer opportunities
- ▶ Family communication emails
- ▶ Updating service notes for community members
- ▶ Creating schedules for specific community members

Interviewees

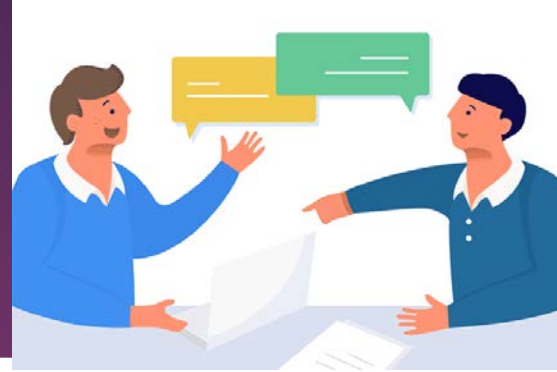
- ▶ Feller, Jocelyn: Kennedy Krieger Institute Employee
 - ▶ Senior Talent Acquisition partner in Human Resources for over 15 years
- ▶ Wilson, Joseph: Meaningful Community Services employee
 - ▶ Been with Kennedy Krieger Institute since 2017
- ▶ Griffiths, Lori: Parent
 - ▶ Parent of Gregory Griffiths (Project SEARCH Intern)
- ▶ Banks, DJ: Community Member
 - ▶ Loves to eat at Friday's and Chili's

Fellowship



- ▶ The Kennedy Krieger Institute emphasizes a strong and safe environment and a sense of community. This is not just within the employees, but with all community members, patients, and visitors.
- ▶ Ms. Jocelyn Feller does not directly work with the community members or patients at the Kennedy Krieger Institute, but she hires the people who do. Therefore, she indirectly contributes to building good fellowship: by finding people who can meet the goals of Kennedy Krieger Institute's mission.
 - ▶ "To transform the lives of children with disorders of the brain through groundbreaking research, innovate treatments, and life-changing education."
- ▶ Joseph finds that the connections that you make with colleagues is valuable.

Communication



- ▶ Good practice in communication is key in Meaningful Community Services. Communication does not only imply creating productive conversations, but can also involve empathy, sensitivity, and patience. These traits are important when building relationships.
- ▶ To DJ, Meaningful Community Services allows him to practice and improve with communication. He is not afraid to ask for help from his peers. During our virtual sessions, he enjoys talking to people and getting to know everyone.
- ▶ Kennedy Krieger Institute utilizes several platforms to stay connected with community members as well as the staff. This makes it easier to communicate with the staff and other community members.

Benevolence



- ▶ Benevolence is the quality of being well meaning; disposition to do good. This quality plays a role in character development.
- ▶ Joe finds enjoyment in helping others, knowing that he puts an effort into improving someone's life. This sustains his energy for working with Meaningful Community Services. He says that he prioritizes impacting other people's lives more than how much he gets paid.
- ▶ The staff does a great job showing that they care for each community member. This goes in hand with establishing a safe environment.

Takeaways

- ▶ The staff at Kennedy Krieger Institute are always:
 - ▶ Willing to help/ being considerate
 - ▶ Determined to finding an appropriate solution
 - ▶ Believing in self-achievement



September 17, 2021

Dear Future Interns,

Before the semester started, I was somewhat anxious, because I was not entirely too sure of what the expectations were or the responsibilities of the Job. But it was not until I was introduced to Becca, who was very helpful and kind throughout the whole screening process. As time went by, I was also introduced to some of the staff like Lauren, Toni, Kaitlyn, Cassidy, Joe, Stacey, Alex, who all helped guide me throughout the semester. When there are concerns, the staff will be more than happy to help and even the community members support their fellow peers. I learned that the Kennedy Krieger Institute is not just a n ordinary job, especially in Meaningful Community Services. Project SEARCH emphasizes on support, community, and character development. This involves building relationships with each other, which can represent building a fellowship. When you are comfortable with the people who surround you, it is easier to communicate. With efficient communication, productivity is improved. And with more productivity, we can help to achieve Kennedy Krieger's mission and vision.

Sincerely,

Reggie Santiago